



Flat Rate Warranty Schedule **2025–26**

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Warranty Policy

Consideration of all warranty claims is based on the Leyman Flat Rate Warranty Schedule. All returned parts should be packaged securely, with a copy of the Return Goods Authorization (RGA) Form enclosed. The package should be return to:

Leyman Manufacturing Corporation
Attn: Warranty Claims Department, RGA # (insert #)
10335 Wayne Ave.
Cincinnati, OH 45215
Phone: 513.891.6210 • Fax: 513.891.4901

Terms of Warranty:

Leyman Manufacturing Corporation agrees to replace any parts or components, which are found to be defective during the first two (2) years. The two (2) years comes in effect thirty (30) days after date of shipment from our facility. This gives the installer time to install the lift gate and the user time to put the lift gate in service. Leyman Manufacturing Corporation also agrees to reimburse any labor performed, in accordance to the Leyman Manufacturing Corporation's *Flat Rate Warranty Schedule*. All labor times for each lift gate includes time for troubleshooting. All defective components must be replaced with Leyman approved OEM parts. All requests for warranty must be reported to the Inside Sales/Warranty department with Leyman Manufacturing Corporation.

Emergency Warranty Situations:

In the event of an emergency warranty situation, i.e. after hours or weekends, Leyman Manufacturing Corporation should be contacted on the next business day to obtain a Return Goods Authorization (RGA) number. Any work performed in emergency situations will be based on the Leyman Manufacturing Corporation *Flat Rate Warranty Schedule*. Leyman is able provide a Leyman mobile service repair listing.

OEM Replacement Part Warranty:

Leyman Manufacturing Corporation agrees to replace any OEM replacement parts or components which are found to be defective within one (1) year from the date of purchase. Warranty is limited to the replacement of the defective part only.

The Following Items are NOT covered Under Warranty:

- Items covered under Leyman's *Preventative Maintenance Schedule* such as adjustments, loose wires, loose fittings, etc.
- Repairs as a result of abuse, willful damage, accident, neglect, or failure to follow the *Preventative Maintenance Schedule*.
- Batteries either purchased or installed through Leyman Manufacturing Corporation or any parts or service provider outside of the Leyman Manufacturing Corporation.
- Shipping Damage (claim must be made with freight carrier). All lift gates should be inspected before the freight carrier leaves your premises, otherwise no claim will be processed.
- Reimbursement of time, road service charges, towing, loss of income, downtime, shop supplies, oil, loss of profit, loss of trade, replacement equipment or loss of business.
- Labor hours in excess of the Leyman's *Flat Rate Warranty Schedule*.
- Any additional work performed without the approval of Leyman Manufacturing Corporation.
- Warranty requests and parts that are *NOT* submitted within thirty (30) days from date of claim.
- Parts returned without a Return Goods Authorization (RGA), will not be considered.

Warranty Claim Procedures

All warranty repairs must be performed by an authorized Leyman warranty facility or pre-approved by Leyman's Warranty Department **BEFORE** work is done.

Procedure for Filing Warranty Claim:

All claims for warranty must be reported to the Inside Sales/Warranty department prior to the repair or the warranty will be prohibited. All labor claims must include the following information on the Labor invoice:

- Leyman R.G.A. Number
- Distributor or repair facility name, address, phone number and person making claim
- Customer name, address and phone number
- Lift Gate model number
- Lift Gate serial number
- Detailed description of the problem
- Description of repair
- Parts and labor required for repair, including the part number and the price of the part
- Labor hours, labor rate, and total labor

All defective components are subject to inspection upon return within thirty (30) days of repair date prior to the claim being processed.

Shipment of Warranty Parts

All warranty replacement parts will be sent out via *ground freight*. Alternative methods of shipment are available at the request of the customer, provided the customer accepts all responsibility of the freight costs incurred.

FOLD-A-VADOR®
FXD - Extreme Duty Rail Gate

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.50
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.25
Replace Inner Mast Toggle Switch Wiring Harness	Electrical	2.00
Replace Wiring Harness to Power Unit	Electrical	2.00
Replace Poppet Valve	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Power Unit Assembly	Electrical	2.00
Replace 20 Amp Toggle Switch Circuit Breaker in Power Unit Box	Electrical	1.00
Replace Maintenance Minder ²	Electrical	1.00
Replace Emergency Hand Pump	Hydraulic	1.00
Replace Flow Control on Folding Cylinder	Hydraulic	1.00
Replace Lifting Cylinder (Each)	Hydraulic	2.50
Replace Folding Cylinder	Hydraulic	1.50
Replace Folding Cylinder Line	Hydraulic	2.00
Replace Hydraulic Line from Equalizer to Power Unit	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	2.00
Replace Flow Control on Lift Cylinder	Hydraulic	1.25
Replace Equalizer Valve	Hydraulic	1.00
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Pump on Power Unit	Hydraulic	2.00
Replace Screen in Tank on Power Unit	Hydraulic	1.50
Replace Hydraulic Hose on Hand Pump (Each)	Hydraulic	1.00
Replace Bearings in Platform (Each)	Structural	1.25
Replace Complete Inner Mast Roller Assembly (Each)	Structural	1.50
Replace Inner Mast Roller (Each)	Structural	1.50
Replace Inner Mast Roller Pin (Each)	Structural	1.50
Replace Inner Mast Roller Bearing (Each)	Structural	1.50
Replace Platform Pin (Each)	Structural	1.25
Replace Platform	Structural	2.50
Replace Secondary Platform	Structural	1.50
Replace Hinge Pin Between Primary & Secondary Platform	Structural	1.25
Replace Platform Support Chain (Each)	Structural	1.00
Replace Chain Tension Arm (Each)	Structural	1.00
Replace Folding Cylinder Hydraulic Guard	Structural	1.25

HIDE-A-WAY®

LPR - Trailer Rear Door Level Ride Platform

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.00
Replace 20 Amp Toggle Switch Circuit Breaker in Power Unit Box	Electrical	1.00
Replace Wiring Harness Switch to Power Unit	Electrical	2.00
Replace Poppet Valve Solenoid (Each)	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Maintenance Minder ²	Electrical	0.75
Replace Emergency Hand Pump	Hydraulic	1.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Lifting Cylinder (Each)	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	1.00
Replace Flow Control on Lift Cylinder (Each)	Hydraulic	1.00
Replace Four Way Valve on Power Unit	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Pump on Power Unit	Hydraulic	2.25
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Hose on Hand Pump (Each)	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Line on In & Out Motor	Hydraulic	1.50
Replace Hydraulic Motor	Hydraulic	1.50
Replace Bearings in Auto Lock (Each)	Structural	1.50
Replace Complete Inner Slide Assembly	Structural	2.50
Replace Inner Slide Roller (Each)	Structural	1.00
Replace Slide Pads (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Compression Arm Assembly	Structural	1.50
Replace Compression & Tension Arm Pin (Each)	Structural	0.75
Replace Lift Cylinder Pin (Each)	Structural	1.00
Replace Platform	Structural	2.00
Replace Secondary Platform	Structural	1.00
Replace Hinge Pin Between Primary & Secondary Platform	Structural	0.75
Replace In & Out Chain	Structural	1.00

All labor times include troubleshooting.

HIDE-A-WAY®
SLP - Steel Wedge Tuckunder Lift Gate

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle	Electrical	1.00
Replace Poppet Valve Solenoid (Each)	Electrical	0.75
Replace Wiring Harness to Power Unit	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Cab Cut-Off Switch	Electrical	1.00
Replace Hydraulic Pump in Power Unit	Hydraulic	2.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Reservoir Tank on Power Unit	Hydraulic	1.50
Replace Lifting Cylinder	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder	Hydraulic	1.00
Replace Platform Assist Roller	Structural	1.00
Replace Secondary Platform	Structural	1.00
Replace Primary Platform	Structural	1.50
Replace Platform or Arm Pin (Each)	Structural	1.00
Replace Bushings (Each)	Structural	1.25
Replace Primary & Secondary Platform Hinge (Each)	Structural	1.00
Replace Retention Ramp	Structural	1.00
Replace Cylinder Pin (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Lift Arm Assembly	Structural	2.00

All labor times include troubleshooting.

HIDE-A-WAY®
LHLP - Level Ride Aluminum Platform Tuckunder

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.00
Replace Poppet Valve Solenoid (Each)	Electrical	.75
Replace Wiring Harness to Power Unit	Electrical	1.50
Replace Cab Cut-Off Switch	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Power Unit Assembly	Electrical	2.00
Replace Maintenance Minder ²	Electrical	0.75
Replace Hydraulic Pump in Power Unit	Hydraulic	2.50
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Screen in Tank on Power Unit	Hydraulic	2.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Lifting Cylinder	Hydraulic	1.00
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	1.00
Replace Hydraulic Line from Gate to Power Unit	Hydraulic	1.50
Replace Secondary Platform	Structural	1.50
Replace Primary Platform	Structural	1.50
Replace Platform Pin (Each)	Structural	1.00
Replace Bushings (Each)	Structural	1.00
Replace Primary & Secondary Platform Hinge (Each)	Structural	1.00
Replace Platform Assist Spring (Each)	Structural	1.00
Replace Foot Operated Cart Stop (Each)	Structural	1.00
Replace Cylinder Pin (Each)	Structural	1.00
Replace Lift Arm Assembly	Structural	2.00
Replace Tension Arm	Structural	1.00
Replace Platform Assist Roller Assembly	Structural	0.75

All labor times include troubleshooting.

HIDE-A-WAY®
LTS - Truck Side Door Level Ride Platform

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle	Electrical	1.00
Replace Poppet Valve Solenoid (Each)	Electrical	0.75
Replace Wiring Harness to Power Unit	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Cab Cut-Off Switch	Electrical	1.00
Replace Hydraulic Pump in Power Unit	Hydraulic	2.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Reservoir Tank on Power Unit	Hydraulic	1.50
Replace Lifting Cylinder	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder	Hydraulic	1.00
Replace Platform Assist Spring	Structural	0.75
Replace Secondary Platform	Structural	1.00
Replace Primary Platform	Structural	1.50
Replace Platform or Arm Pin (Each)	Structural	1.00
Replace Bushings (Each)	Structural	1.25
Replace Primary & Secondary Platform Hinge (Each)	Structural	1.00
Replace Gas Strut	Structural	0.75
Replace Cylinder Pin (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Lift Arm Assembly	Structural	2.00

All labor times include troubleshooting.

HIDE-A-WAY®

TSG - Truck Side Door Lift Gate

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle	Electrical	1.00
Replace Poppet Valve Solenoid (Each)	Electrical	0.75
Replace Wiring Harness to Power Unit	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Cab Cut-Off Switch	Electrical	1.00
Replace Hydraulic Pump in Power Unit	Hydraulic	2.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Reservoir Tank on Power Unit	Hydraulic	1.50
Replace Lifting Cylinder	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder	Hydraulic	1.00
Replace Platform Assist Roller	Structural	1.00
Replace Secondary Platform	Structural	1.00
Replace Primary Platform	Structural	1.50
Replace Platform or Arm Pin (Each)	Structural	1.00
Replace Bushings (Each)	Structural	1.25
Replace Primary & Secondary Platform Hinge (Each)	Structural	1.00
Replace Retention Ramp	Structural	1.00
Replace Cylinder Pin (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Lift Arm Assembly	Structural	2.00

All labor times include troubleshooting.

HIDE-A-WAY®

TLS - Trailer Side Door Lift Gate

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.00
Replace 20 Amp Toggle Switch Circuit Breaker in Power Unit Box	Electrical	1.00
Replace Wiring Harness Switch to Power Unit	Electrical	2.00
Replace Poppet Valve Solenoid (Each)	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Maintenance Minder ²	Electrical	0.75
Replace Emergency Hand Pump	Hydraulic	1.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Lifting Cylinder (Each)	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	1.00
Replace Flow Control on Lift Cylinder (Each)	Hydraulic	1.00
Replace Four Way Valve on Power Unit	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Pump on Power Unit	Hydraulic	2.25
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Hose on Hand Pump (Each)	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Line on In & Out Motor	Hydraulic	1.50
Replace Hydraulic Motor	Hydraulic	1.50
Replace Bearings in Auto Lock (Each)	Structural	1.50
Replace Complete Inner Slide Assembly	Structural	2.50
Replace Inner Slide Roller (Each)	Structural	1.00
Replace Slide Pads (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Compression Arm Assembly	Structural	1.50
Replace Compression & Tension Arm Pin (Each)	Structural	0.75
Replace Lift Cylinder Pin (Each)	Structural	1.00
Replace Platform	Structural	2.00
Replace Secondary Platform	Structural	1.00
Replace Hinge Pin Between Primary & Secondary Platform	Structural	0.75
Replace In & Out Chain	Structural	1.00

All labor times include troubleshooting.

HIDE-A-WAY®

LPS - Trailer Side Door Level Ride Platform

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.00
Replace 20 Amp Toggle Switch Circuit Breaker in Power Unit Box	Electrical	1.00
Replace Wiring Harness Switch to Power Unit	Electrical	2.00
Replace Poppet Valve Solenoid (Each)	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace Maintenance Minder ²	Electrical	0.75
Replace Emergency Hand Pump	Hydraulic	1.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Lifting Cylinder (Each)	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	1.00
Replace Flow Control on Lift Cylinder (Each)	Hydraulic	1.00
Replace Four Way Valve on Power Unit	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Pump on Power Unit	Hydraulic	2.25
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Hose on Hand Pump (Each)	Hydraulic	1.50
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Line on In & Out Motor	Hydraulic	1.50
Replace Hydraulic Motor	Hydraulic	1.50
Replace Bearings in Auto Lock (Each)	Structural	1.50
Replace Complete Inner Slide Assembly	Structural	2.50
Replace Inner Slide Roller (Each)	Structural	1.00
Replace Slide Pads (Each)	Structural	1.00
Replace Tension Arm (Each)	Structural	1.00
Replace Compression Arm Assembly	Structural	1.50
Replace Compression & Tension Arm Pin (Each)	Structural	0.75
Replace Lift Cylinder Pin (Each)	Structural	1.00
Replace Platform	Structural	2.00
Replace Secondary Platform	Structural	1.00
Replace Hinge Pin Between Primary & Secondary Platform	Structural	0.75
Replace In & Out Chain	Structural	1.00

All labor times include troubleshooting.

LEY-VADOR®
LEY - Internal Trailer Elevator Lift Gate

DESCRIPTION	TYPE	LABOR
Replace Power Unit Motor	Electrical	1.25
Replace Circuit Breaker (Each)	Electrical	1.00
Replace Toggle Switch (Each)	Electrical	1.00
Replace Push Button Switch	Electrical	1.00
Replace Wiring Harness to Power Unit	Electrical	2.00
Replace Poppet Valve Solenoid (Each)	Electrical	1.00
Replace Starter Solenoid	Electrical	1.00
Replace Battery Isolator	Electrical	1.00
Replace Power Unit Assembly	Electrical	1.50
Replace 20 Amp Toggle Switch Circuit Breaker in Power Unit Box	Electrical	1.00
Replace Maintenance Minder ²	Electrical	0.75
Replace Wiring Harness from Lift Gate to Power Pack	Electrical	1.50
Replace Emergency Hand Pump	Hydraulic	1.00
Replace Poppet Valve Cartridge (Each)	Hydraulic	1.00
Replace Lifting Cylinder (Each)	Hydraulic	2.50
Replace Hydraulic Line from Equalizer to Power Unit	Hydraulic	1.50
Replace Hydraulic Line on Lift Cylinder (Each)	Hydraulic	1.50
Replace Flow Control on Lift Cylinder	Hydraulic	1.00
Replace Equalizer Valve	Hydraulic	1.00
Replace Reservoir Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Pump on Power Unit	Hydraulic	2.25
Replace Screen in Tank on Power Unit	Hydraulic	2.00
Replace Hydraulic Hose on Emergency Hand Pump (Each)	Hydraulic	1.00
Replace Inner Mast Guide Bolt On (Each)	Structural	1.00
Replace Inner Mast Guide Weld On (Each)	Structural	1.50
Replace Bearings in Door Closures (Each)	Structural	1.25
Replace Hinge Pin in Door Closures (Each)	Structural	0.75
Replace Complete Door Closure Assembly	Structural	2.00
Replace Safety Chain	Structural	1.00
Replace Platform & Ramp Hinge Pin	Structural	1.00
Replace Ramp	Structural	1.00
Replace Platform	Structural	2.00

All labor times include troubleshooting.